



RESOLUTION 24-023

ANNUAL CONTRACT RENEWAL OF LOCAL GOVERNMENT SOFTWARE AND SUPPORT

WHEREAS, the City of Owens Cross Roads Revenue Clerk utilizes Local Government Software programs to manage the city sewer accounts and all business license; and,

WHEREAS, the City of Owens Cross Roads is in receipt of the projected renewal rate of \$6,058 for the 2024-2025 year; and,

WHEREAS, all contract renewals are to be reviewed and voted on by City Council; so,

NOW THEREFORE, BE IT RESOLVED by the Mayor and Council of the City of Owens Cross Roads to approve the renewal of the contract and services with Local Government and adopt Resolution No. 24-023 that will be effective for year 2024-2025.

APPROVED AND ADOPTED THIS 11th DAY OF JUNE 2024.

Approved By:



Tony K. Craig, Mayor

Attest By:



Christie D. Eason, City Clerk



Local Government Corporation

714 Armstrong Lane
Columbia, Tennessee 38401

**This is not an Invoice.
Use this statement for your
2024-2025 budgeting needs.**

Hardware and Software Support

Date: 06/01/2024

To:

City of Owens Cross Roads
9032 Highway 431
P.O. Box 158
Owens Cross Roads, AL 35763

Customer: City of Owens Cross Roads (AL)

Customer Number: 50251

TYPE	DESCRIPTION	AMOUNT
Hardware Support	Hewlett Packard Laserjet M607n S/N CNBCP4X3HW . 10/1/2024 - 9/30/2025	210.00
	Hardware Support Total	<u>210.00</u>
Software Support	Delta Business License on DOS 10/1/2024 - 9/30/2025	2,040.00
Software Support	Nextgen-Utility Billing on DOS 10/1/2024 - 9/30/2025	3,808.00
	Software Support Total	<u>5,848.00</u>
	Customer Total	<u>\$6,058.00</u>
	Account Total	<u>\$6,058.00</u>

Contact the Hardware Dept for Hardware Support questions and Finance for Software Support questions at (931)381-1155.

THANK YOU FOR ALLOWING LGC TO SERVE YOU AND YOUR OFFICE!

Please find enclosed your trial invoice for the upcoming budget year, 2024-25. These rates are based on the hourly support rate approved each year by our Board of Directors, and the total effort it took to support each system last year. This effort includes phone support, field technicians, software development, software releases, testing, administration, and license to use our software for another year. If you need to make any changes to the products on the trial invoice, please follow the prescribed method below:

PRE-BILL TERMS AND CONDITIONS

Any amendments to billing or services shall be made by notice to Local Government Corporation and an amended invoice shall be executed by both parties within thirty (30) days from receipt of this Pre-Bill. All notices required or permitted to be given to Local Government Corporation shall be sufficient if sent by one of the following methods:

1. Certified mail return receipt requested, to address set forth below or to such other addresses as the party to receive the notice has designated by notice to the other party.

Attention: Finance Manager
Local Government Corporation, Corporate Office
714 Armstrong Lane
Columbia, TN 38401

2. Scanned and attached to an email addressed to Tracey Peery, tpeery@localgovcorp.com, with Trial Billing Changes in the Subject Line.
3. Upload your amended original invoice directly through our customer portal at www.localgovcorp.com, by logging in and clicking the button on the left that reads "TRIAL BILLING CHANGES". A form will display for your name and office, and an option to upload your scanned, changed invoice.

No written waiver shall constitute, or be construed as, a waiver of any other obligation or condition of this Agreement. The failure by any party to exercise any right provided for herein shall not be deemed a waiver of any right hereunder.

It has been an interesting, and good year at LGC. It wouldn't be possible at all without you, our customers. Thank you for your continued support and loyalty. The LGC family works very hard to make sure we make wise use of the money you entrust to us. Our Board of Directors carefully watches our budget and increases to make sure we have the correct balance between product support, enhancement, and development, as well as making sure that LGC is the kind of place where our great staff wants to continue to earn a living. Thank you for making this possible.

I encourage you to regularly check our website – www.lgc-tn.com (we tried to get just lgc.com but they wouldn't give it to us), for information about new products and enhancements that might interest you and your office.

Lastly, I would like to issue a special thanks to your Board Member, Mike Lockhart - Mayor of Muscle Shoals, for his service in representing all our Alabama customers. If you see Mike at a trade show or officials meeting, be sure to thank him for his part in helping LGC on our constant journey of continuous improvement.

Thank you from the staff at LGC and Board of Directors. God Bless.